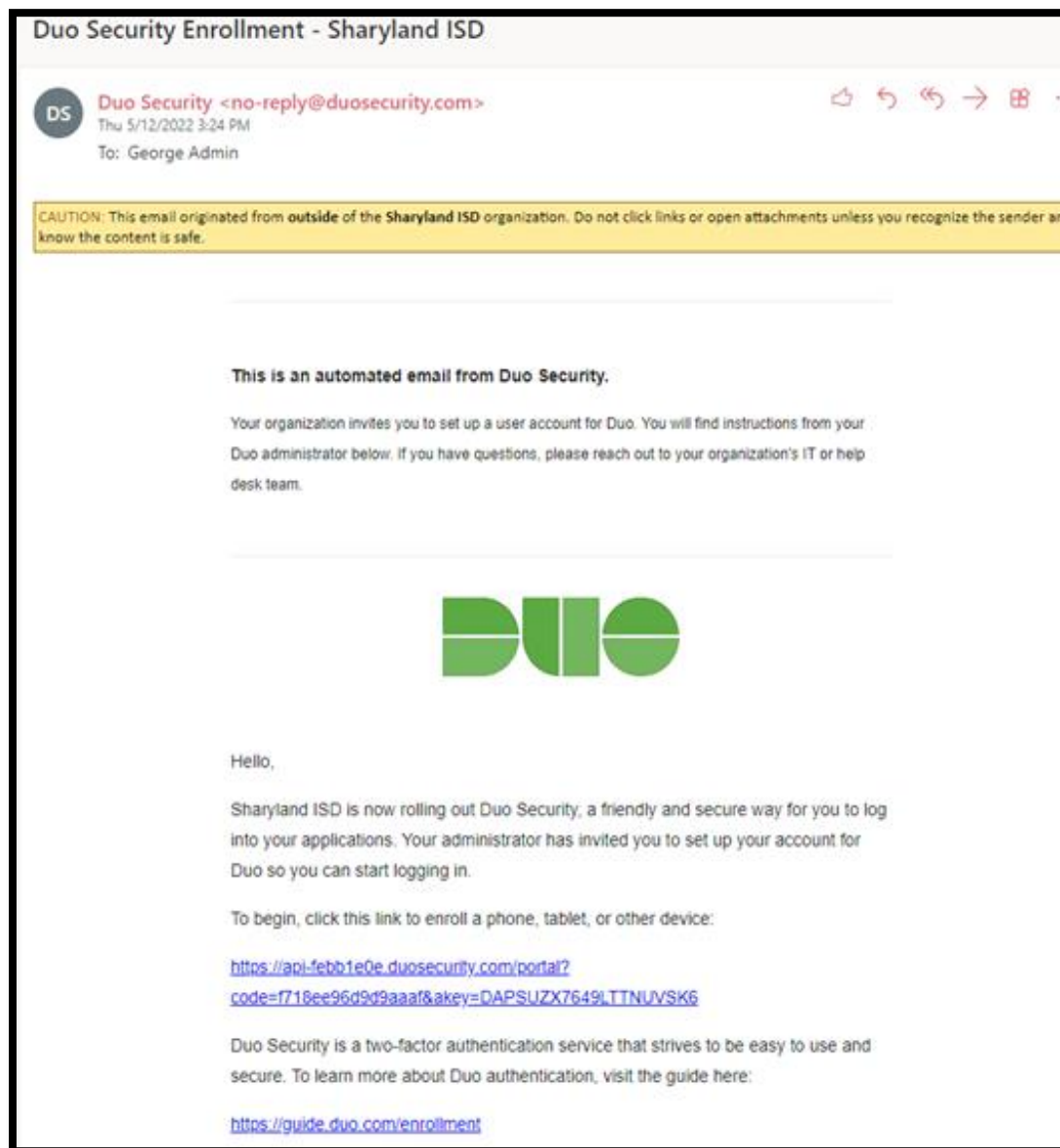


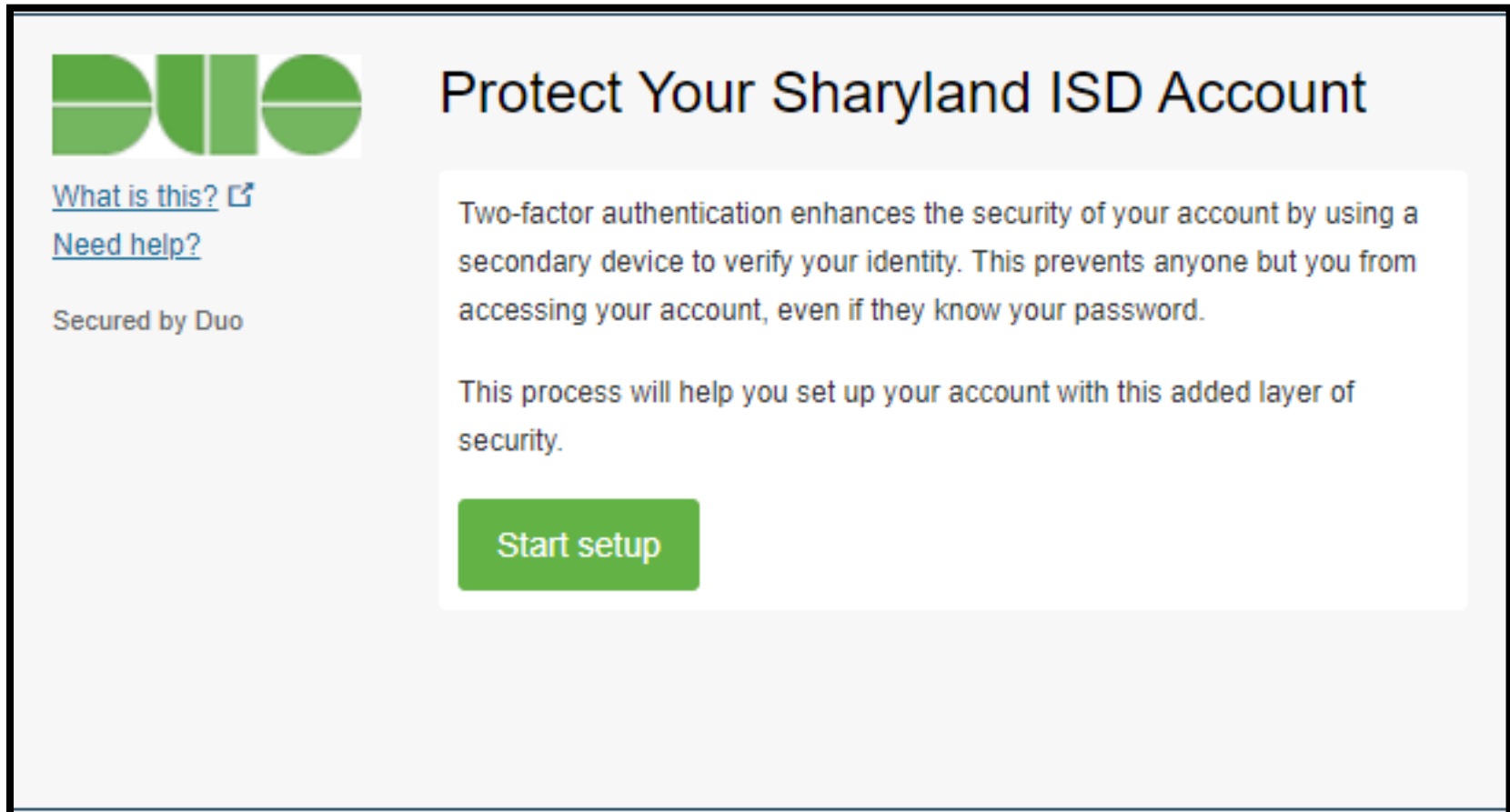
DUO MFA SECURITY GUIDE

Step 1 – Click on your own personalized link in the email you received shown below.



DUO MFA SECURITY GUIDE

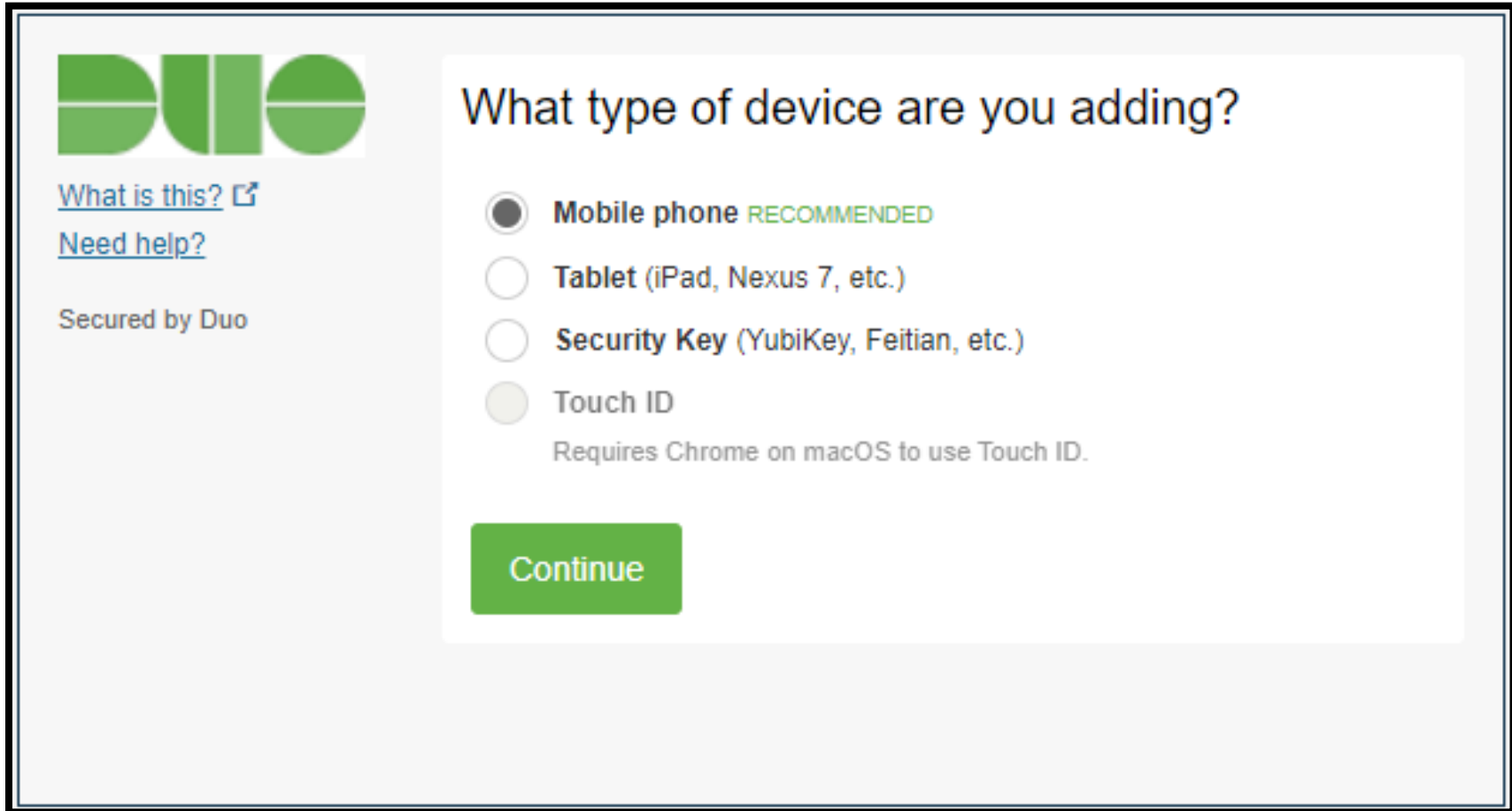
Step 2 – Upon clicking on the link you will be directed to a page with the following image. Click on start setup.



The screenshot shows a web page titled "Protect Your Sharyland ISD Account". On the left side, there is the Duo logo (three green circles) and two links: "What is this?" with an external link icon, and "Need help?". Below these links is the text "Secured by Duo". The main content area on the right contains a white box with the following text: "Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password." Below this text is another paragraph: "This process will help you set up your account with this added layer of security." At the bottom of this white box is a green button with the text "Start setup".


DUO MFA SECURITY GUIDE

Step 3 – Please select mobile phone. (you will not need cellular service, just WIFI)



The screenshot shows the Duo MFA Security Guide interface. On the left side, there is a green Duo logo, a link for "What is this?" with an external link icon, a link for "Need help?", and the text "Secured by Duo". The main content area is titled "What type of device are you adding?" and contains four radio button options: "Mobile phone RECOMMENDED" (selected), "Tablet (iPad, Nexus 7, etc.)", "Security Key (YubiKey, Feitian, etc.)", and "Touch ID" (with a note "Requires Chrome on macOS to use Touch ID."). A green "Continue" button is located at the bottom of the selection area.

DUO

[What is this?](#) 

[Need help?](#)

Secured by Duo

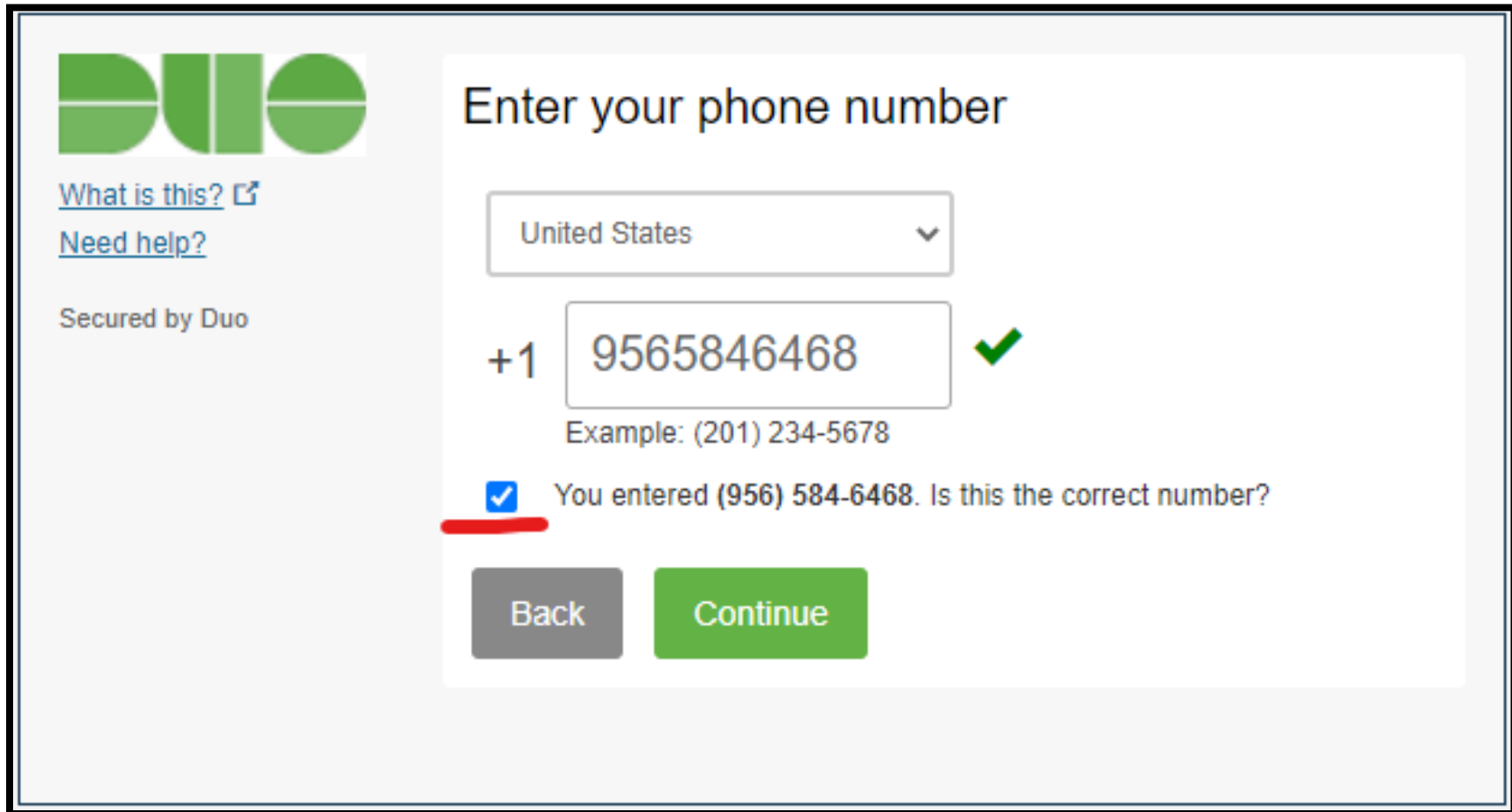
What type of device are you adding?

- Mobile phone** RECOMMENDED
- Tablet (iPad, Nexus 7, etc.)
- Security Key (YubiKey, Feitian, etc.)
- Touch ID
Requires Chrome on macOS to use Touch ID.

Continue

DUO MFA SECURITY GUIDE

Step 4 - Please provide your mobile phone number and check the box. (again cellular not required, only WIFI or data)



The screenshot shows the Duo MFA security guide interface. On the left, there is a Duo logo and two links: "What is this?" and "Need help?". Below these links, it says "Secured by Duo". The main content area is titled "Enter your phone number". It features a dropdown menu for the country, currently set to "United States". Below this is a text input field containing the phone number "+1 9565846468", with a green checkmark to its right. Underneath the input field is an example: "Example: (201) 234-5678". A checkbox is checked, and the text next to it reads "You entered (956) 584-6468. Is this the correct number?". At the bottom, there are two buttons: "Back" (grey) and "Continue" (green).

DUO

[What is this?](#) [Need help?](#)

Secured by Duo

Enter your phone number

United States

+1 9565846468 ✓

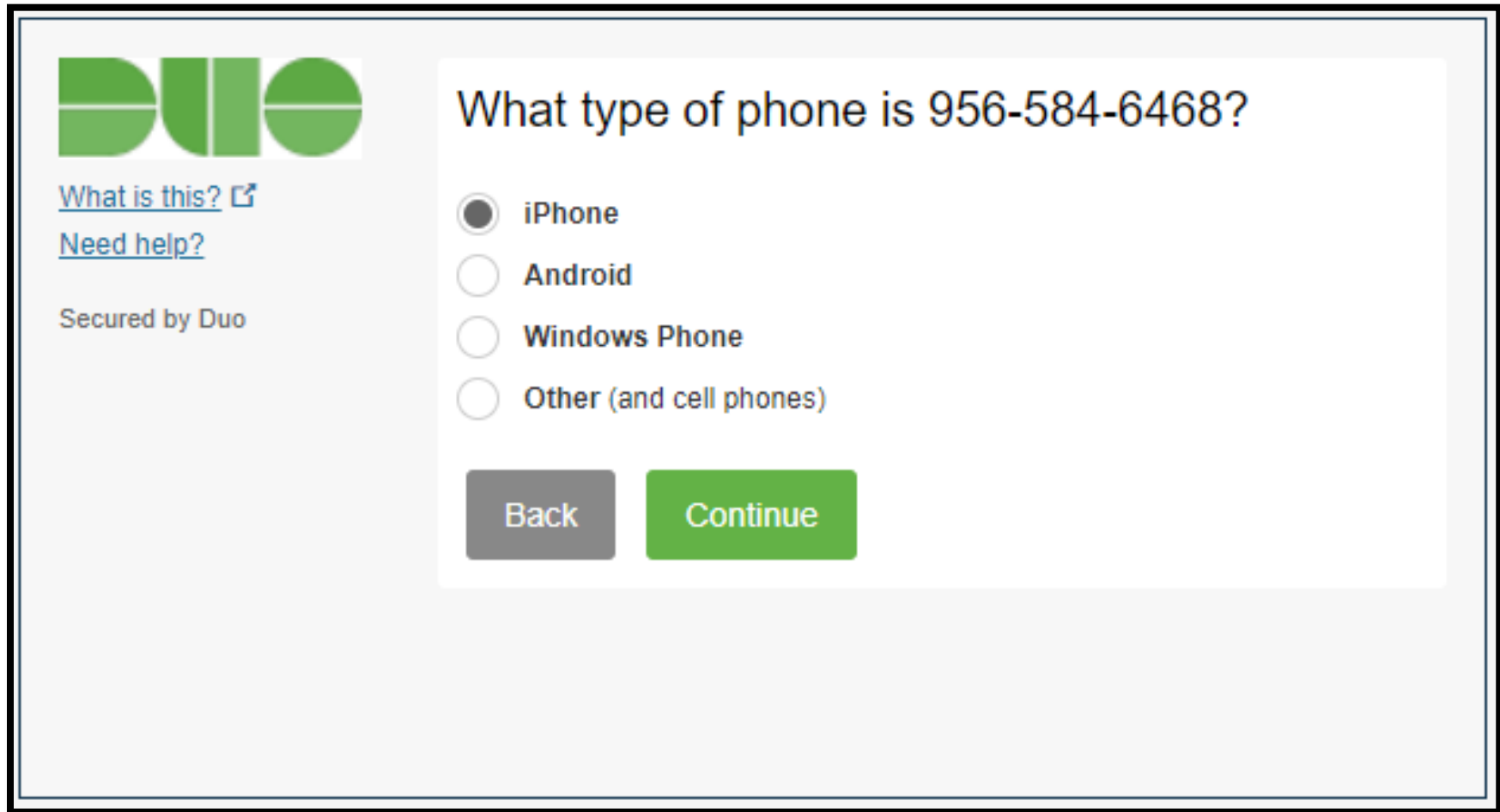
Example: (201) 234-5678

You entered (956) 584-6468. Is this the correct number?

Back Continue

DUO MFA SECURITY GUIDE

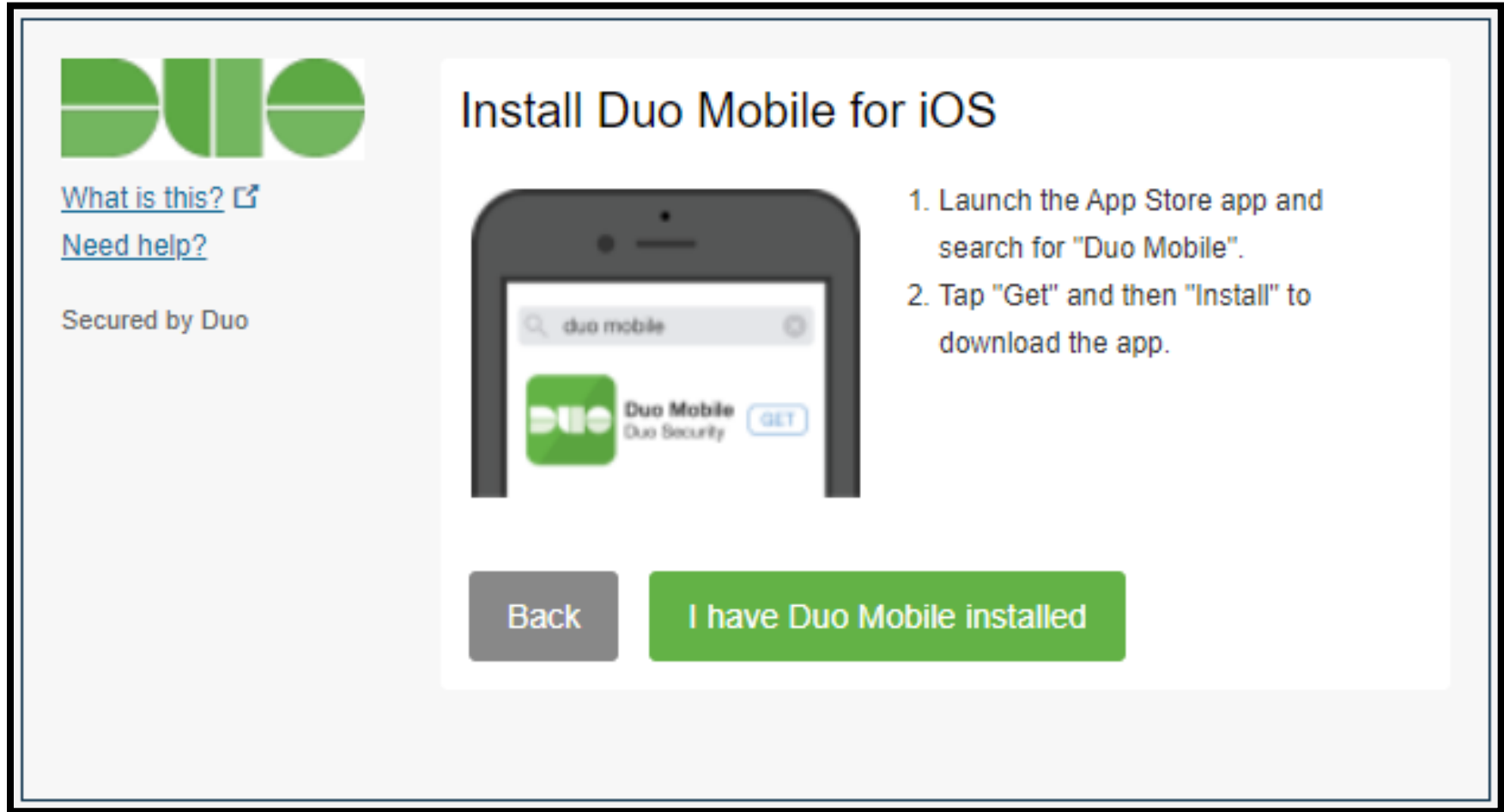
Step 5 – Please select what type of phone you have for instructions on how to download the “DUO mobile” app.



The screenshot displays the Duo MFA Security Guide interface. On the left side, there is a green Duo logo consisting of three stylized characters. Below the logo are two blue links: "What is this?" with an external link icon and "Need help?". Underneath these links, the text "Secured by Duo" is displayed. The main content area on the right features a white box with the question "What type of phone is 956-584-6468?". Below the question are four radio button options: "iPhone" (which is selected), "Android", "Windows Phone", and "Other (and cell phones)". At the bottom of the white box are two buttons: a grey "Back" button and a green "Continue" button.

DUO MFA SECURITY GUIDE

Step 6 – Download the Duo Mobile App from the app store or google play and click on “I have DUO Mobile installed” to continue.




The screenshot shows the Duo Mobile app installation page for iOS. On the left, there is a green Duo logo, a link for "What is this?", a link for "Need help?", and the text "Secured by Duo". The main content area is titled "Install Duo Mobile for iOS" and features a smartphone displaying the app's search results in the App Store. The app is listed as "Duo Mobile Duo Security" with a green icon and a "GET" button. To the right of the smartphone, there are two numbered instructions: "1. Launch the App Store app and search for 'Duo Mobile'." and "2. Tap 'Get' and then 'Install' to download the app." At the bottom of the page, there are two buttons: a grey "Back" button and a green "I have Duo Mobile installed" button.

DUO

[What is this?](#) [Need help?](#)

Secured by Duo

Install Duo Mobile for iOS

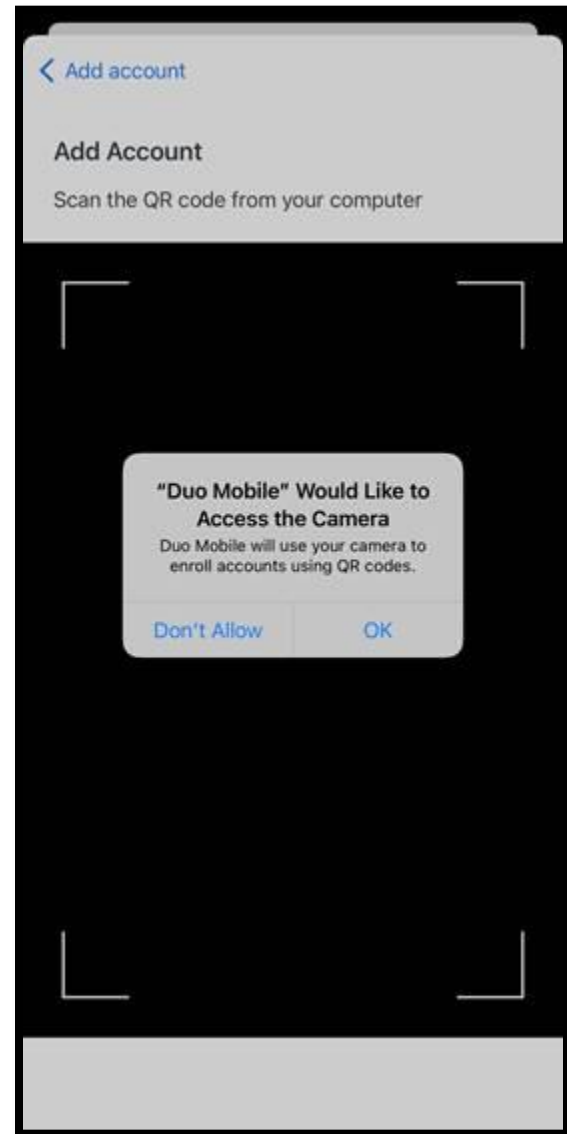
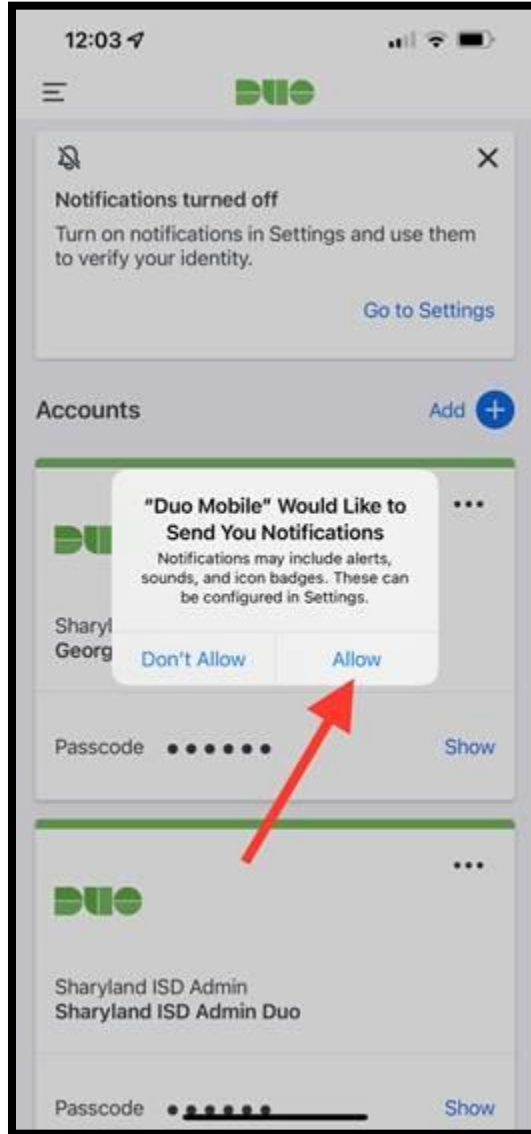
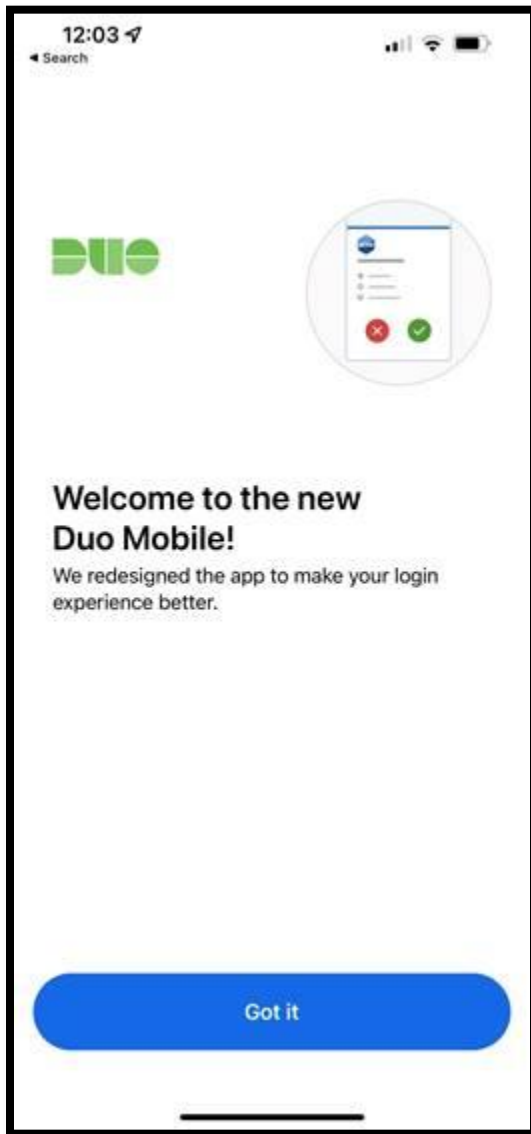


1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Get" and then "Install" to download the app.

[Back](#) [I have Duo Mobile installed](#)

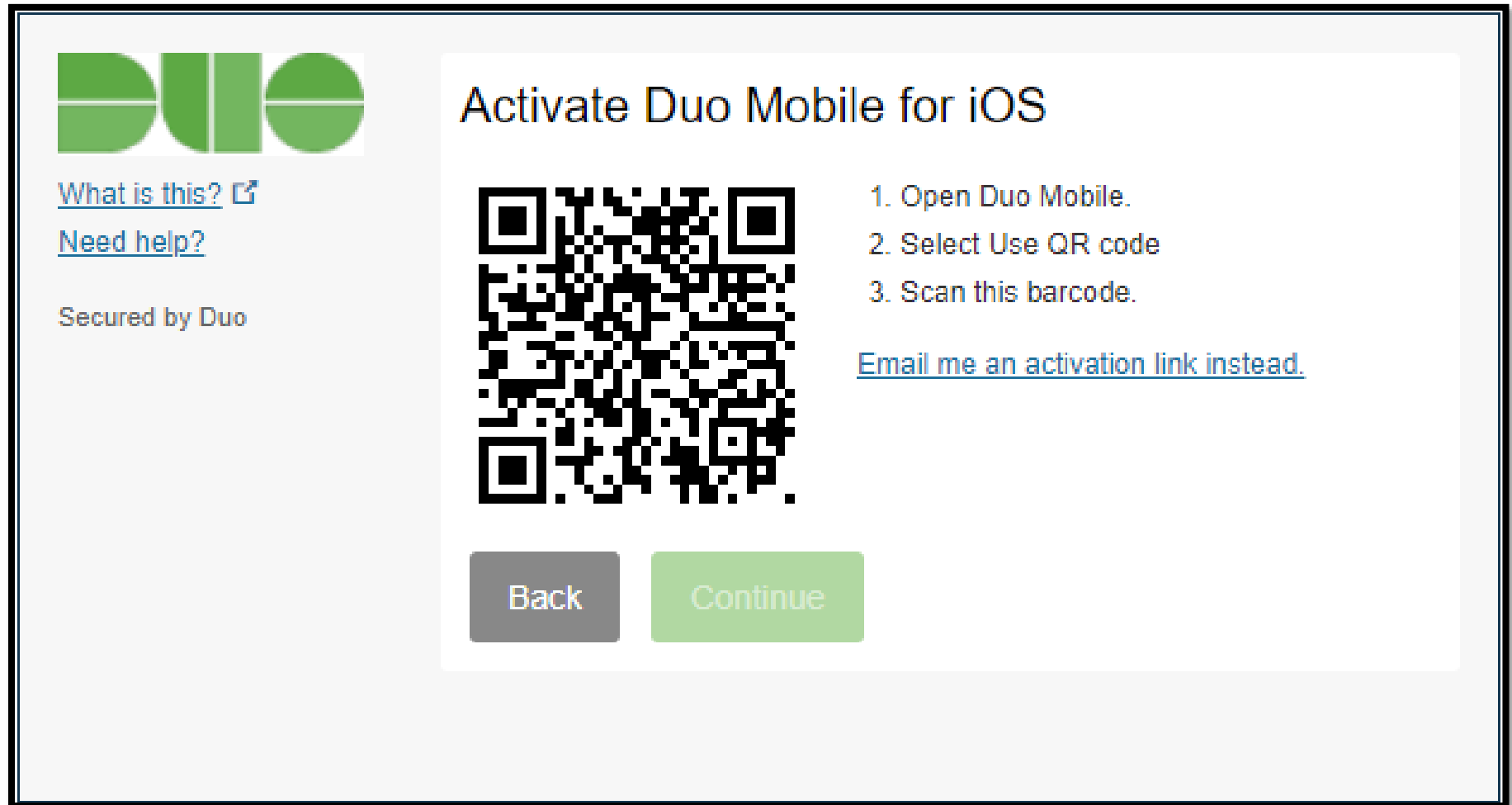
DUO MFA SECURITY GUIDE

When installing the app you will need to enable notifications when prompted. Select QR code as the option to enroll and enable camera when prompted.





DUO MFA SECURITY GUIDE

Step 7 – Use app to scan QR code on your computer screen to enroll. This completes the enrollment process.



The screenshot shows the Duo Mobile activation interface for iOS. On the left, there is a Duo logo and two links: "What is this?" and "Need help?". Below these links is the text "Secured by Duo". The main content area is titled "Activate Duo Mobile for iOS" and features a large QR code. To the right of the QR code is a numbered list of instructions: "1. Open Duo Mobile.", "2. Select Use QR code", and "3. Scan this barcode.". Below the list is a link that says "Email me an activation link instead.". At the bottom of the screen are two buttons: a grey "Back" button and a green "Continue" button.




[What is this?](#) 

[Need help?](#)

Secured by Duo

Activate Duo Mobile for iOS



1. Open Duo Mobile.
2. Select Use QR code
3. Scan this barcode.

[Email me an activation link instead.](#)

[Back](#) [Continue](#)